From: Amber Xxxxxxx

Sent: Thursday, September 22, 2011 11:33 AM

To: Cheryl A. Hesketh **Subject:** Thank you!

Cheryl,

Thank you so much for your amazing service! Seldom have I had such a great experience with a company. Thank you for being willing to stay after because of my schedule. Thank you also for the great price you gave us the machine for. I can't wait to get started using it. Did I happen to forget those vinyl color pamphlets you gave me? I think I may have left them on your desk. Also, the what type of vinyl are they? I'm assuming they are the Calendared Procut vinyl.

Amber Xxxxxxxx