Flexi Setup

For the
Servo 2400 & 4800

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1-1 Device Manager

◆ Open the Device Manager by going to the Control Panel: Device Manager.

◆ For Windows XP, go to: Control Panel: System: Hardware: Device Manager

◆ The cutter should be plugged in and turned on during this process.

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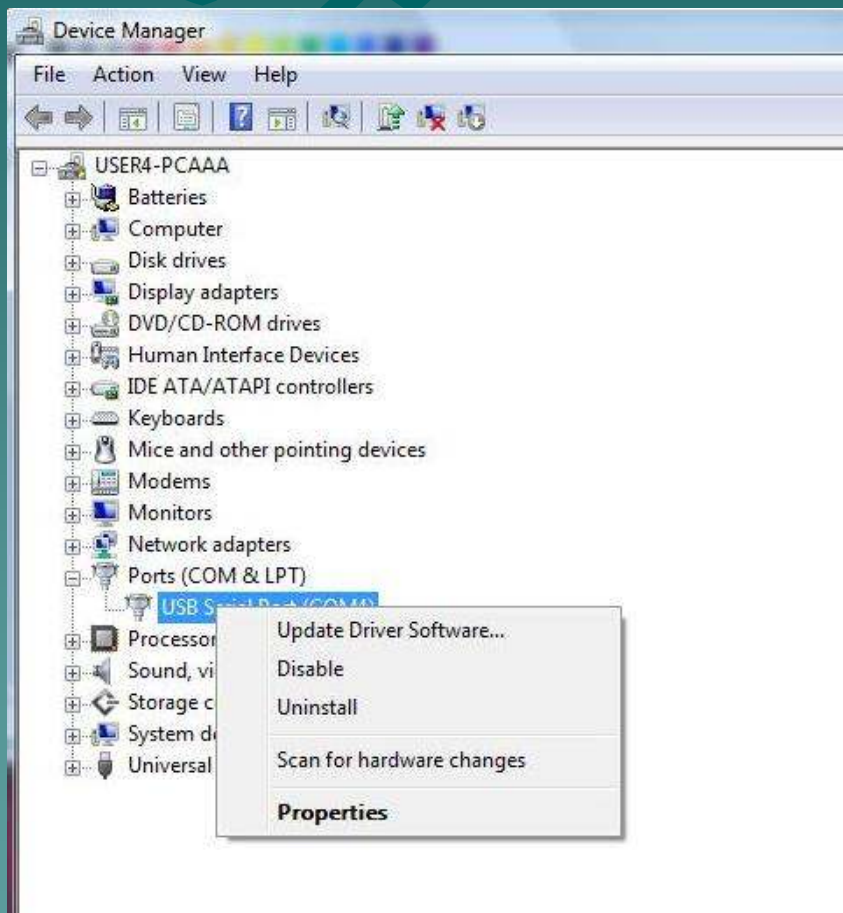
1-2 Device Manager

◆ Click on your USB
connection under the
Ports section.

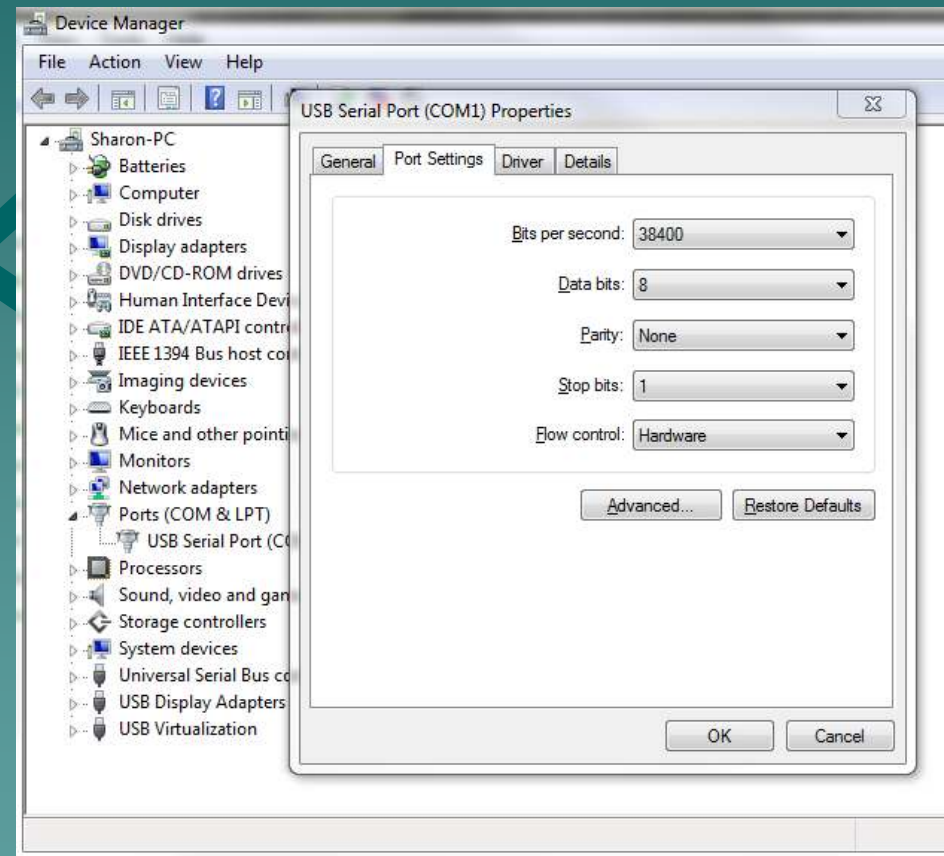# 1-3 Device Manager

◆ Right-Click and select Properties

1-4 Device Manager

USB Serial Port (COM4) Properties

General | Port Settings | Driver | Details

USB Serial Port (COM4)

Device type: Ports (COM & LPT)
Manufacturer: FTDI
Location: on USB Serial Converter

Device status
This device is working properly.

OK   Cancel
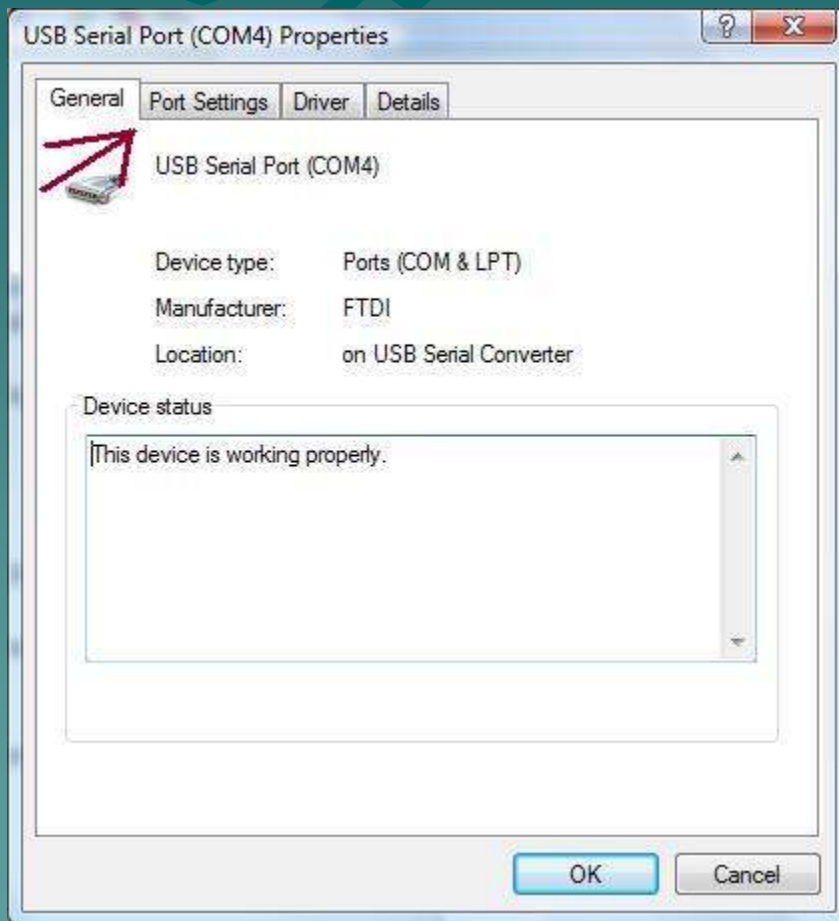
◆ Go to the Port Settings tab.

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1-5 Device Manager

◆ Verify your baud rate is set to 38400.

◆ Adjust the Flow Control to "Hardware" from this same screen.

1-6 Device Manager

◆ If the COM number needs to be changed, click on the Advanced Settings button.

◆ Change the COM number on the top dropdown.

◆ Click OK when finished.

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2-1 Flexi

- To add a new setup in Flexi, open the Production Manager.

- Go to Setup: Add Setup.

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2-2 Flexi
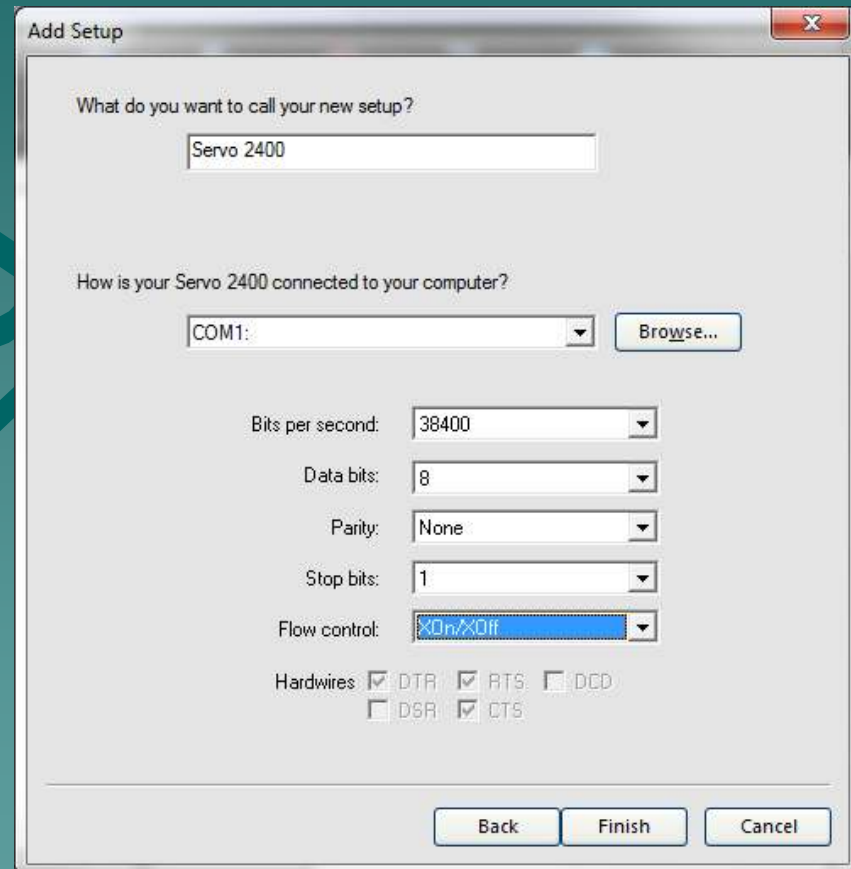

♦ Select the brand and Cutter Type.

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2-3 Flexi

◆ On the next page, select which COM port the cutter is connected to.
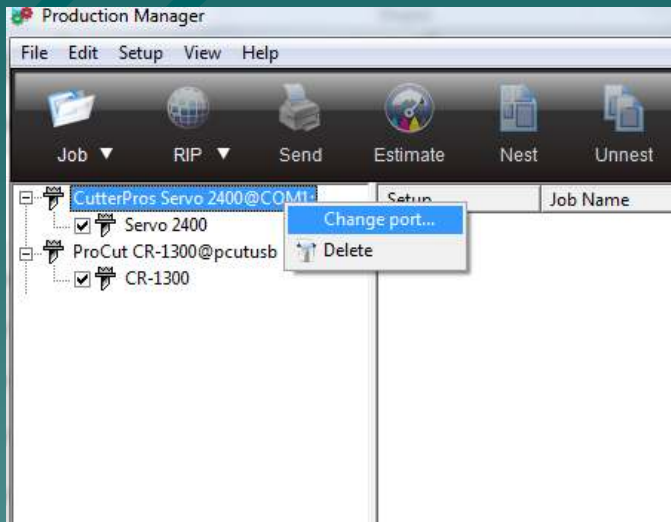
◆ This information is on the device manager.
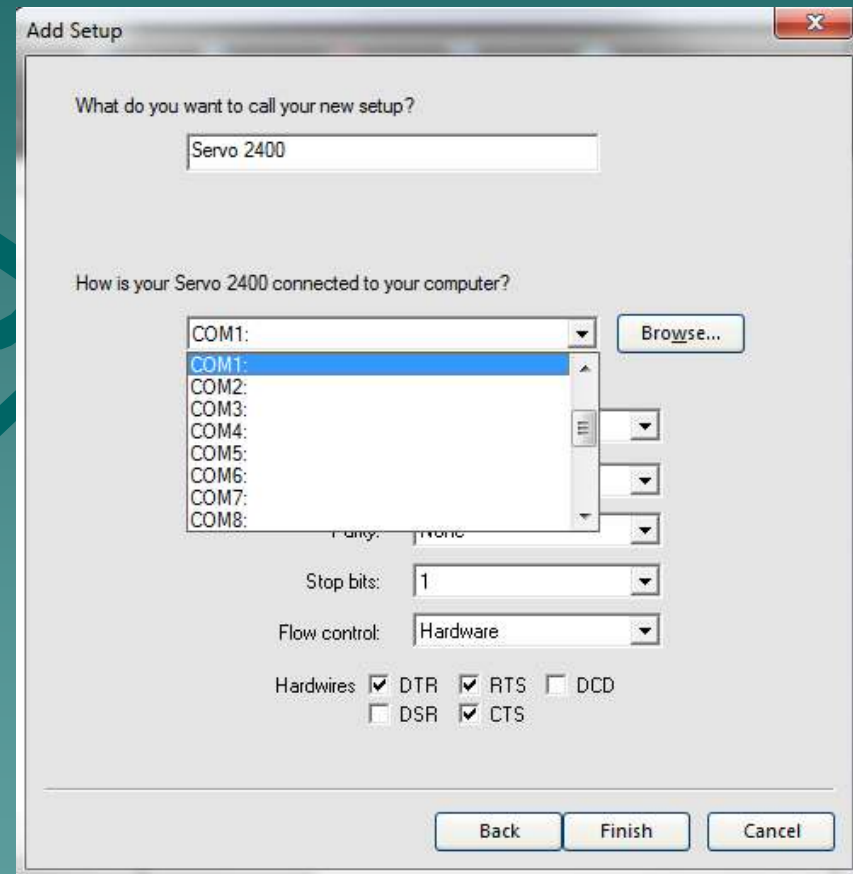
2-4 Flexi

◆ Set the 'Bits per second' to 38400.

◆ The Flow Control should be set to "XOn/XOff"

◆ Click Finish and you're done!

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2-5 Flexi

◆ To change settings after the initial setup of the cutter:

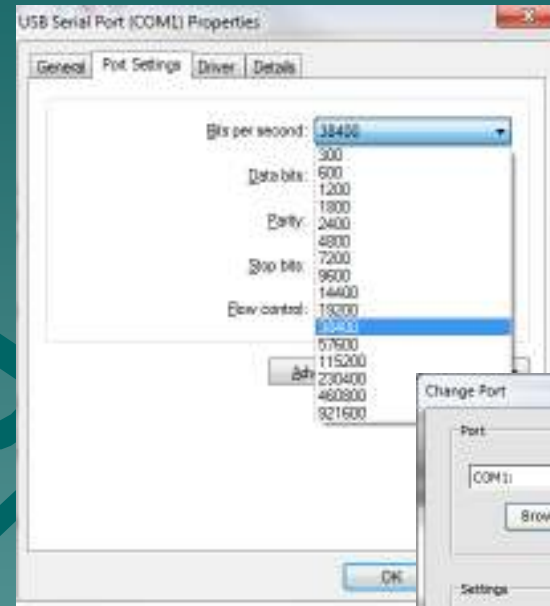◆ Go to the cutter in Production Manager, right click and select "Change Port".

3-1 BAUD

- ◆ To check the cutter's baud rate when on the Speed/Force screen:

- ◆ Click the "Set" button.

- ◆ To change this setting, hit the Force left and right buttons.

- ◆ Click "Set" to get back to the main screen.

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3-2 BAUD

- ◆ The Baud rate is the rate of transfer of information from the computer to the cutter. This number must match in 3 places in order for information to be processed correctly.

- ◆ 1. In the cutter as previously described.

- ◆ 2. In the Device Manager (Listed as "Bits per second")

- ◆ 3. In Flexi (Listed as "Bits per second")

The End

CutterPros does not support Flexi in any way beyond initial setup. Please review the Flexi Help for more information.
http://www.cutterpros.com/downloads for further information.
To speak with a technician, submit a ticket at
http://www.cutterpros.com/support/ or call 888-828-8776 x227

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