Image size not Changing

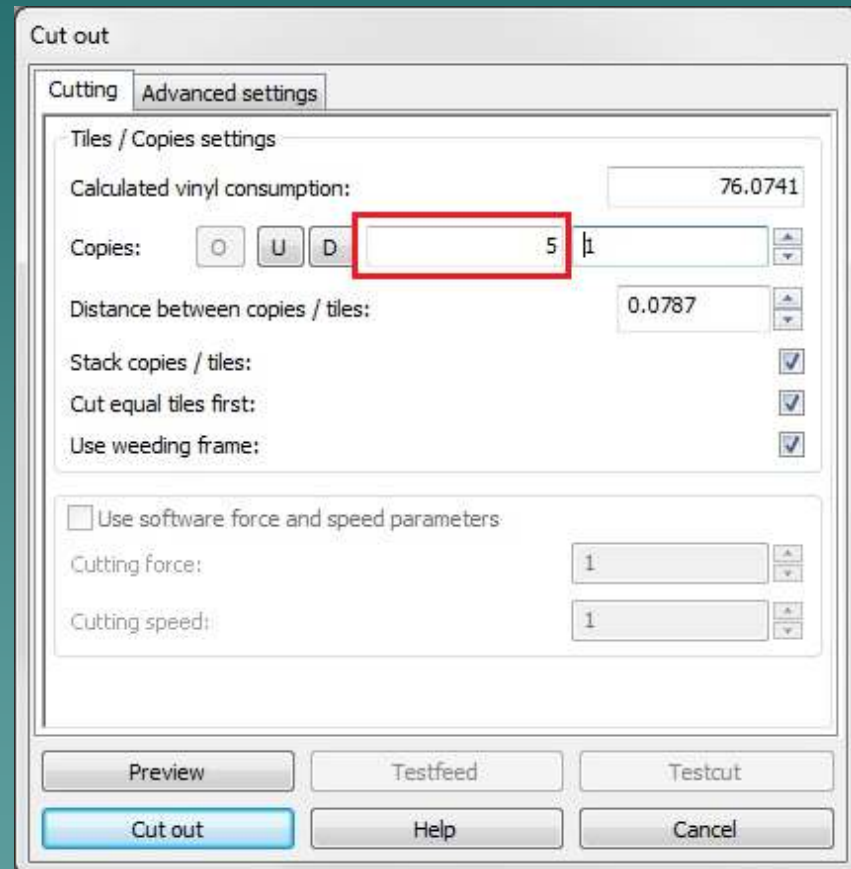## Signcut Productivity Pro

1-1 Image Size

◆ Import image in Signcut

1-2 Image Size

◆ Type in the correct image height or width.

◆ If adjusting the height, the width will automatically adjust to match and vice-versa.

1-3 Image Size

- Click the CutOut Button when ready to send to the cutter.

- A simple way to tell if the image size has been set is take a look at the amount of copies available.

- In this example, 5 copies can be cut in one row of vinyl.
  - (See the Signcut Getting Started Guide for more information on this feature)

- This image size height was adjusted to 1 inch. The amount of copies available should be much more than 5.

- Signcut is not seeing the 1 inch that was put in the image height box. It is still running off the original number in the system.

Cut out

| Cutting | Advanced settings |

Tiles / Copies settings

Calculated vinyl consumption: 76.0741

Copies: O U D 5 |1

Distance between copies / tiles: 0.0787

Stack copies / tiles: ☑

Cut equal tiles first: ☑

Use weeding frame: ☑

☐ Use software force and speed parameters

Cutting force: 1

Cutting speed: 1

Preview   Testfeed   Testcut

Cut out   Help   Cancel

1-4 Image Size

◆ Another way to tell if Signcut has accepted the correct image size is to go to the Preview Screen by clicking 'Preview' in the CutOut dialog box.

◆ The Job Width and Length are based on the image size. If these numbers are within 1 inch of the proper image size, Signcut is reading the correct information.

◆ If the numbers are more than 1 inch different from the input numbers, Signcut is working off a different image size than the one input.
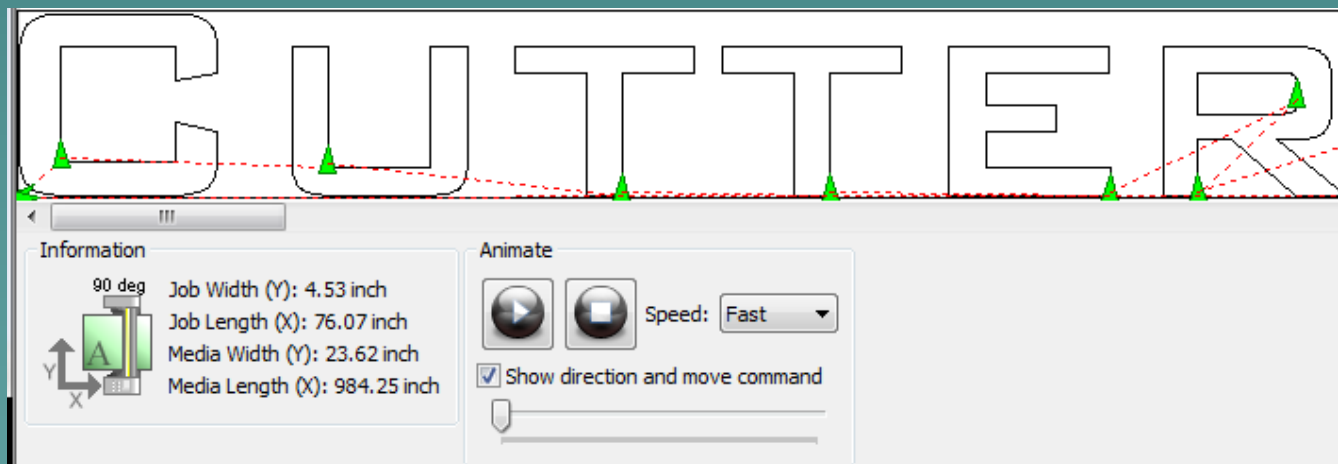
2-1 Correcting the Problem

◆ When changing a number in any of the boxes on Signcut, be sure to hit "Enter" on your keyboard.

◆ If Enter is not hit, Signcut does not recognize the new information and will continue working with the last information in the system.

◆ An easy way to tell if the number is accepted, is there should be 4 decimal numbers added to any numbers input into the program.

◆ Below, the number 1 was input, and when Enter was hit, the number 1.0000 is what is showing up in the box.

2-2 Correcting the Problem

◆ The number of copies in the copies box should now reflect the correct number.

CutterPros.com
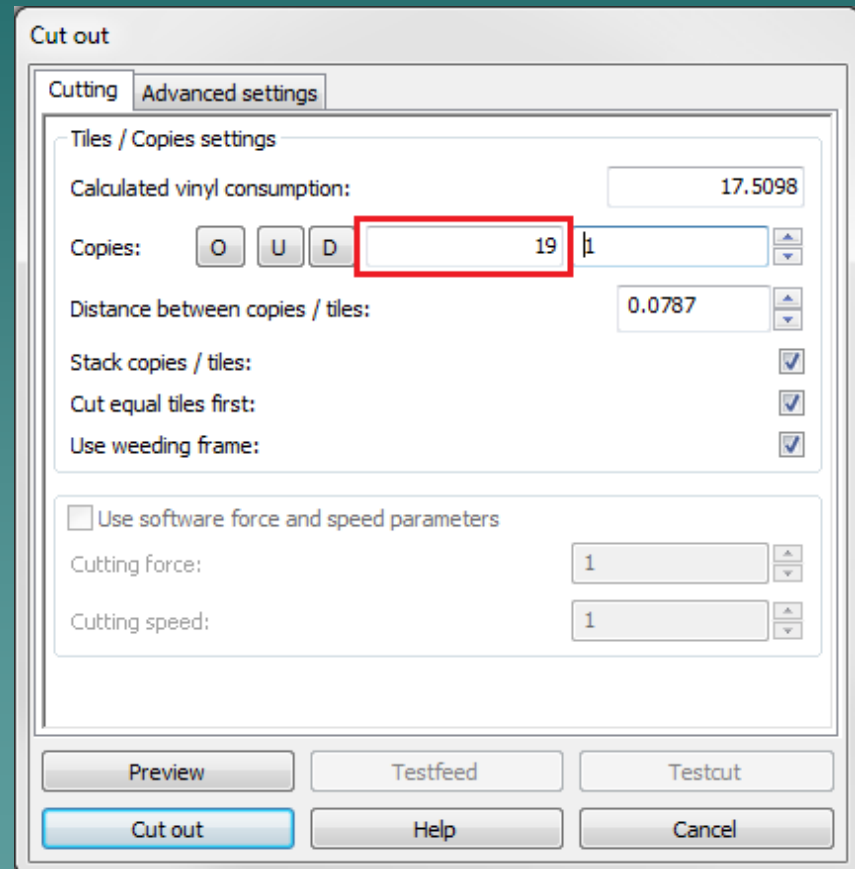
3-1 Signcut not Accepting

◆ If the problem persists even after ensuring Enter was hit. Signcut may not be able to take in new information.

◆ This is easily repairable.

◆ To repair, click the Settings menu on the top of the screen, and select "Reset Settings".

3-2 Signcut not Accepting

◆ Click "Yes" when this screen pops up.

Reset settings?

Are you sure?

[Yes]   [No]

3-3 Signcut not Accepting

◆ The measurement type will revert back to mm when the system is reset.

◆ Wired view will automatically be activated as well.

◆ To adjust back to a normal solid view, click the Rainbow button on the right side of the screen.

CUTTERPROS.COM
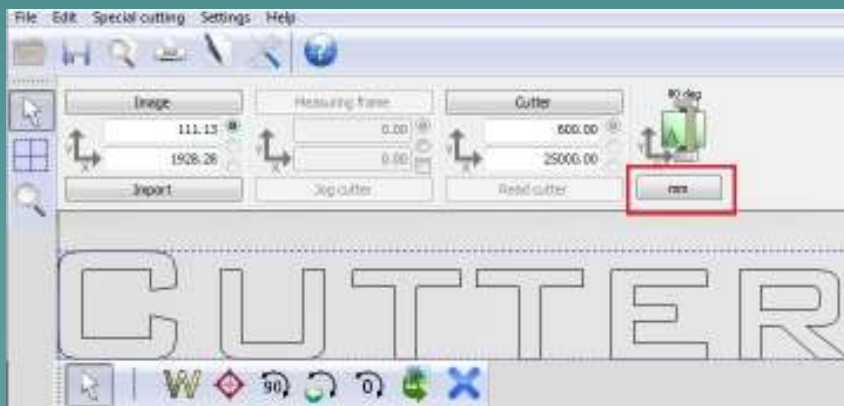
3-4 Signcut not Accepting

- Type in the new image size and click "Enter".

- Click the Preview button on the CutOut screen to confirm the size is set.

- When finished, click CutOut and see what happens!

- Signcut should now be setting image sizes correctly.

The End

Please review our tutorials for more information on particular features.
http://www.cutterpros.com/downloads for further information.
To speak with a technician, submit a ticket at
http://www.cutterpros.com/support/ or call 888-828-8776 x227

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