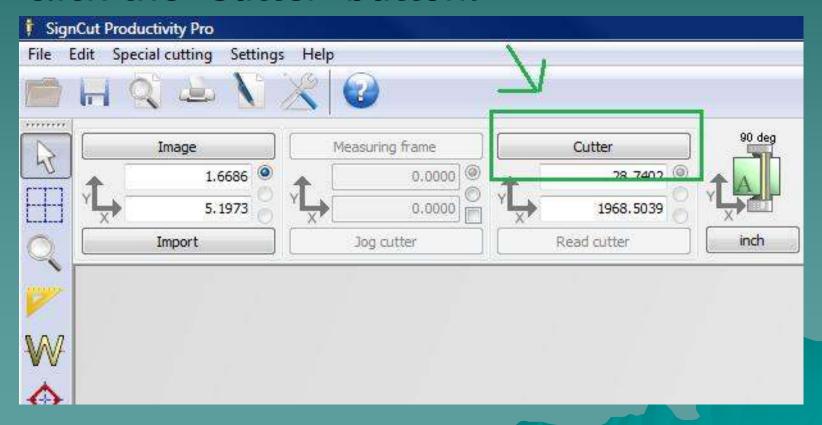# Signcut Crashing

1-1 Check Cutter Setup

◆ To check the cutter setup information, click the 'Cutter' button.

1-2 Check Cutter Setup

◆ Be sure to check your cutter's Output Device is correct. For the CR730 and CR1300, the output device is 'Creation USB'. For the CR630 and CR1200, the output device is 'USB Serial Port COM#'.

◆ No other Output Device will work for these cutters outside the ones listed here.

1-3 Check Cutter Setup

◆ Below is the correct setup information for the CR730. The CR1300 information looks the same except the cutter will read "PCut CR1300".

1-4 Check Cutter Setup

◆ Below is the correct setup information for the CR630. The CR1200 information looks the same except the cutter will read "PCut CR1200".

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2-1 Image

◆ Verify the quality of the image.

◆ To test if it is an image problem, try sending the Signcut logo through to the machine.

◆ If this cuts, check the image and be sure it is in a cut ready format.

3-1 Anti-Virus

◆ If there is an anti-virus or anti-spyware program installed on the computer, verify that it is set to allow Signcut through.

◆ The Windows Firewall should also be checked to ensure it is not blocking Signcut's functions.

◆ Restart the computer after adjusting these settings.

The End

Please review our tutorials for more information on particular features.
http://www.cutterpros.com/downloads for further information.
To speak with a technician, submit a ticket at
http://www.cutterpros.com/support/ or call 888-828-8776 x227

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